

<https://www.linkedin.com/in/harvey-mcenroe-90952255/?originalSubdomain=uk>



Harvey McEnroe

Regional Head of Performance and Delivery and ICC Director - NHS South East England



-

NHS England

Waterloo, England, United Kingdom [Contact info](#)

- 500+ connections

Connect
Message
More

Harvey McEnroe
Regional Head of Performance and Delivery and ICC Director - NHS South East England
More

-
-
-
-
-
-

Message
Connect

Experience

-



[NHS England](#)[NHS England](#)
[2 yrs 3 mos](#)[2 yrs 3 mos](#)

-

-

[Regional Head of Performance and Delivery and ICC Duty Director - South East England Region](#)[Regional Head of Performance and Delivery and ICC Duty Director - South East England Region](#)

[Oct 2021 - Present · 2 yrs](#)[Oct 2021 - Present · 2 yrs](#)[London, England, United Kingdom](#)[London, England, United Kingdom](#)

-

[Director of Integration - National Covid19 Vaccination Deployment Program](#)[Director of Integration - National Covid19 Vaccination Deployment Program](#)

[Jul 2021 - Oct 2021 · 4 mos](#)[Jul 2021 - Oct 2021 · 4 mos](#)

-



[Medway NHS Foundation TrustMedway NHS Foundation Trust](#)
[2 yrs 10 mos2 yrs 10 mos](#)

○

■

[Chief Strategy OfficerChief Strategy Officer](#)

[Feb 2021 - Jul 2021 · 6 mosFeb 2021 - Jul 2021 · 6 mos](#)

■

[Winter Director - Trust and SystemWinter Director - Trust and System](#)

[Oct 2020 - Mar 2021 · 6 mosOct 2020 - Mar 2021 · 6 mos](#)

■

[Incident Director - Covid19Incident Director - Covid19](#)

[May 2020 - Mar 2021 · 11 mosMay 2020 - Mar 2021 · 11 mos](#)

■

[Chief Operating OfficerChief Operating Officer](#)

[Oct 2018 - Feb 2021 · 2 yrs 5 mosOct 2018 - Feb 2021 · 2 yrs 5 mos](#)

•



Deputy Director Of OperationsDeputy Director Of Operations
King's College Hospital NHS Foundation TrustKing's College Hospital NHS
Foundation TrustDec 2016 - Oct 2018 · 1 yr 11 mosDec 2016 - Oct 2018 · 1 yr
11 mosLondon, United KingdomLondon, United Kingdom

•



Divisional Director - Acute and Emergency MedicineDivisional Director - Acute
and Emergency Medicine

Lewisham and Greenwich NHS TrustLewisham and Greenwich NHS TrustMar
2015 - Dec 2016 · 1 yr 10 mosMar 2015 - Dec 2016 · 1 yr 10 mosLondon,
United KingdomLondon, United Kingdom

•



[St Georges Healthcare NHS TrustSt Georges Healthcare NHS Trust](#)
[4 yrs 11 mos4 yrs 11 mosLondon, United KingdomLondon, United Kingdom](#)

○

■

[General Manager - Emergency DepartmentGeneral Manager -
Emergency Department](#)

[Jul 2014 - Mar 2015 · 9 mosJul 2014 - Mar 2015 · 9 mos](#)

-
- Working alongside a dedicated team of senior consultants and nurses, led by the Clinical Director for ED and the Head of Nursing.

General Manager for ED at St George's NHS Foundation Trust. Managing a department of 350 WTE, with an I&E budget of £38.5m.

I had the privilege of working alongside one of the most developed ED workforces in the UK to deliver some of the best emergency medicine in the UK. Working alongside a dedicated team of senior consultants and nurses, led by the Clinical Director for ED and the Head of Nursing. General Manager for ED at St George's NHS Foundation Trust. Managing a department of 350 WTE, with an I&E budget of £38.5m. I had the privilege of working alongside one of the most developed ED workforces in the UK to deliver some of the best emergency medicine in the UK.

■

General Manager - Women's Services
General Manager - Women's Services

Nov 2013 - Jul 2014 · 9 mos
Nov 2013 - Jul 2014 · 9 mos

-
- Managing a department of c.400 nursing, midwifery, clinical and admin staff across three service; gynecology, obstetrics and fetal medicine.

Working alongside a senior team of four care group leads, heads of midwifery and a Clinical Director to provide high quality services to women in South West London. The service is made up of inpatients across 4 wards, outpatients across 2 sites and community services around the SW London region.

Budget £52.6 million. Managing a department of c.400 nursing, midwifery, clinical and admin staff across three service; gynecology, obstetrics and fetal medicine. Working alongside a senior team of four care group leads, heads of midwifery and a Clinical Director to provide high quality services to women in South West London. The service is made up of inpatients across 4 wards, outpatients across 2 sites and community services around the SW London region. Budget £52.6 million.

▪

General Manager - Corporate Outpatient Services and Radiology
General Manager - Corporate Outpatient Services and Radiology

May 2012 - Nov 2013 · 1 yr 7 mos
May 2012 - Nov 2013 · 1 yr 7 mos

-
- General Manager for Corporate Outpatient Services and Radiology. Managed the running of all corporate outpatient services across 29 specialities over three sites with 42 clinic locations. In addition to this I was also General Manager for Radiology across the St Georges site, incorporating

MRI, Nuclear Medicine, CVA services,
Interventional Radiology and PACS services.

Managed a department of c.500 WTE staff across
two distinct directorates.

Annual budget £36.5 million

Worked with a motivated team of senior clinical
staff and managers who deliver excellent care.

Key successes:

- Delivery of a recurrent £1.5million saving plan over past 18 months
 - The establishment of an EDM project that will create a 'paper light' outpatients service by 2014 improving the clinical effectiveness and safety for patients.
- General Manager for Corporate Outpatient Services and Radiology. Managed the running of all corporate outpatient services across 29 specialities over three sites with 42 clinic locations. In addition to this I was also General Manager for Radiology across the St Georges site, incorporating MRI, Nuclear Medicine, CVA services, Interventional Radiology and PACS services. Managed a department of c.500 WTE staff across two distinct directorates. Annual budget £36.5 million Worked with a motivated team of senior clinical staff and managers who deliver excellent care. Key successes: • Delivery of a recurrent £1.5million saving plan over past 18 months • The establishment of an EDM project that will create a 'paper light' outpatients service by 2014 improving the clinical effectiveness and safety for patients.

▪

[Service Manager - OutpatientsService Manager - Outpatients](#)

[May 2010 - May 2012 · 2 yrs 1 moMay 2010 - May 2012 · 2 yrs 1 mo](#)

-
- Managing the Central Booking Service and the Choose and Book service for St Georges. This

incorporated the registration team, wait listing team, outbound/inbound call team and the PTL management team for the Trust. Within the role I was responsible for the management of the outpatient PTL and the compliance of the non admitted pathways across the Trust.

Annual expenditure budget £1.1million

45 WTE staff ranging from band 2 to band 5
I directly line managed two Assistant Service Managers (5) and four Team Managers (4).

Key successes:

- The delivery of all CQUINs (value:£500k) in 11/12 around cancellation and rebooking of patients across COS
- The delivery of telephone performance across both call centres achieving average response times of less than 30 seconds for 95% of patients contacting the trust.
- Redesigned the Trust OP PTL to create a more streamlined OP PLT validation process and system for managing referral flows into OP. Managing the Central Booking Service and the Choose and Book service for St Georges. This incorporated the registration team, wait listing team, outbound/inbound call team and the PTL management team for the Trust. Within the role I was responsible for the management of the outpatient PTL and the compliance of the non admitted pathways across the Trust. Annual expenditure budget £1.1million 45 WTE staff ranging from band 2 to band 5 I directly line managed two Assistant Service Managers (5) and four Team Managers (4). Key successes: • The delivery of all CQUINs (value:£500k) in 11/12 around cancellation and rebooking of patients across COS • The delivery of telephone performance across both call centres achieving average response times of less than 30 seconds for 95% of patients contacting the trust. • Redesigned the Trust OP PTL to create a more streamlined OP

PLT validation process and system for managing referral flows into OP.

•



Assistant Service Manager for OphthalmologyAssistant Service Manager for Ophthalmology

Guy's and St Thomas' NHS Foundation TrustGuy's and St Thomas' NHS

Foundation TrustMay 2009 - Apr 2010 · 1 yrMay 2009 - Apr 2010 · 1 yrLondon

VolunteeringVolunteering

- Deputy Chair of Govenors and chair of Resources CommitteeDeputy Chair of Govenors and chair of Resources Committee
Cherry Orchard Primary SchoolCherry Orchard Primary SchoolJan 2015 - Present · 8 yrs 9 mosJan 2015 - Present · 8 yrs 9 mosEducationEducation
- Link GovernorLink Governor
Fossdean Primary SchoolFossdean Primary SchoolJan 2021 - Present · 2 yrs 9 mosJan 2021 - Present · 2 yrs 9 mosEducation