Case Review pilot process evaluation

Advisory Working Group meeting

7th September 2018

Evaluation

- Pilot completed June 2018
- Evaluation report being drafted
- Case Reviews still being carried out

Future steps

- Will share headline findings
- Subject to the report's findings, we intend to continue with case reviews and at that point we will seek views of a wide range of stakeholders

Themes

We are seeking your views about two emerging themes:

- Terminology
- Is 'Case Review' the best way to describe the process:
 - Does this imply that this relates to an individual?
 - Does this imply a remedy?
 - Does this best describe the process of learning and improvement?
 - What are your reflections
 - ▶ What alternatives do you have?

- Scope
- Should case reviews focus on an individual case or look at emerging themes:
 - Should Case Reviews relate to a specific case?
 - Should they look at themes?
 - If so how should priorities be determined?
 - What are your reflections?
 - What are your suggestions?