Subject: FOI-277-170403

Date: 28 April 2017 at 13:40:16 BST

Dear Mr Alexander,

RE: Freedom of Information Request

I refer to your email of 3 March 2017 in respect of attaining information relating to services supplied to Health Education England (HEE) by Public Concern at Work (PCaW).

I can confirm in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do hold the information that you have requested.

Your request

Please advise in regard to the last two financial years i.e. 2015/16 and 2016/2017;

- What services Health Education England (HEE) has purchased from the whistleblowing charity Public Concern at Work (PCaW)?
- What contracts HEE has entered into with PCaW?

Please give details of services purchased from PCaW and contracts that HEE has entered into with PCaW, and the respective costs of these services and contracts.

Please also advise of the total spend on PCaW services/ products in the two year period, and the value of any contracts for which HEE has not yet paid PCaW.

Response

HEE went through a tendering process to identify suppliers for the following services that arose from Sir Robert Francis' Freedom to Speak Up (FtSU) aimed at developing education and training guidance to support staff with raising and responding to concerns. The contract was awarded to PCaW on 1 November 2015 to deliver 13 face-to-face training sessions, 2 e-learning sessions and a conference for Freedom

to Speak Up Guardians and a video of training session. The value of the contract was £109,600.

The original completion of the contract was planned for end of March 2016, but was extended to March 2017 due to delays of setting up the National Freedom to Speak Up Guardian Office and lack of national advice in this area. The contract has now come to an end.

In addition, HEE was asked by the National Guardian Office to commission further 7 training sessions in February and March 2017 for the FtSU Guardian role for organisations who had not appointed their guardians by the initial deadlines. The value of this work was £19,500. This work has also been delivered.

I hope that this information is of use. If you are dissatisfied with the way in which we have dealt with your request you can ask us to review our decision by writing to:-

Mr Lee Whitehead
Director of People and Communications
Health Education England
2 - 4 Victoria House,
Capital Park,
Fulbourn,
Cambridge
CB21 5XB

If at the conclusion of any review you remain dissatisfied you may complain to the Information Commissioner who can be contacted at:-

The Office of the Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

Erin Wood
Public & Parliamentary Accountability Manager

Health Education England

Blenheim House | Duncombe Street | Leeds | LS1 4PL

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