Freedom of Information Act 2000 Fol Request Reference: FOI 794

How many of the 629 concerns that have been raised with the Ambassador for Cultural Change since she came into post in 2013 have been escalated externally by the Ambassador? Please break the results down by financial year.

To which bodies where these concerns escalated?

How many of the 110 concerns about staffing levels that have been raised with the Ambassador for Cultural Change since she came into post in 2013 have been escalated externally by the Ambassador? Please break the results down by financial year.

To which bodies were these concerns escalated?

Response from the Partnership Trust's Ambassador for Cultural Change:

Please note that the Trust does not hold the data at the level that you require.

"I speak to external organisations such as the CQC, NHSI, CCGs, regulators and trade unions about cases or general themes as and when appropriate.

This enables the Trust to triangulate information in order to address concerns and at the very least ensures that external organisations are aware of the issues raised. I have raised and shared general concerns and common themes with the CQC, NHSI, CCGs, trade unions and regulators on a fairly regular basis since 2015.

I have had communication with the CQC, NHSI and NHS England about common concerns including staffing levels in;

- March 2015
- April 2015
- June 2015
- September 2015
- October 2015
- November 2015
- February 2016

I met with external RCN senior leaders to inform them of concerns relating to staffing levels in May 2015 also

I have shared general common themes and concerns raised with JSP and QGC, and last presented information at a QGC committee meeting in Sept 2015.

I also present/share information in the form of a summary of concerns raised at annual Trust Board meetings.

I have shared/informed regarding district nursing concerns, particularly relating to staffing levels with the CCG in April 2015 and July 2015."