

**Freedom of information request 4 February 2018 by Lloyd Armstrong to the National Guardian's Office:**

Dear Sir,

**The National Guardian's handling of referrals for case review and whistleblowers' requests for help**

1. Please advise how many requests for case review and assistance for whistleblowers, or equivalent, the National Guardian's Office has received since October 2016.

2. Please advise of the sources of these requests for review and assistance for whistleblowers.

Eg. Were the requests received from:

- From whistleblowers
- From regulators
- From trust Freedom to Speak Up Guardians
- Other

3. Please advise how many of these requests were declined by the National Guardian's Office.

4. Please advise if the National Guardian's Office has kept a record of the diversity of whistleblowers referred for case review, and if so please provide a diversity breakdown of the whistleblower cases referred, and those accepted for review.

5. Has the National Guardian collected data on how whistleblowers experience the service they receive from her office? If so, what does this

comprise and what questions have been whistleblowers asked? Has the National Guardian analysed the data gathered and if so, please share any analyses.

6. How many complaints have been received about the National Guardian's Office? How many of these have been handled by the National Guardian's Office, and of these internally processed complaints, how many have been upheld or partially upheld?

How many complaints about the National Guardian's Office have been escalated to investigation by NHS Improvement, and how many of these escalated complaints have been upheld or partially upheld?