

FOI disclosure by the CQC about the National Guardian's office 6 December 2016

Our Ref: CQC IAT 1617 0577

Dear Mr Alexander

Thank you for your correspondence of 30 November 2016 in which you asked for information about the National Guardian's Stakeholder Advisory Group.

You addressed your request to both the National Guardian's Office and the Care Quality Commission. As the National Guardian's Office is hosted by the Care Quality Commission we will be providing you with a single response on behalf of both organisations.

The Information Access team has now coordinated a response to your request and we have addressed each of your questions in turn:

1. If the Stakeholder Advisory Group has been established.

We can advise you that the stakeholder advisory group is still in development, but has not yet been established. We anticipate being in a position to begin to establish the group early in the New Year.

2. Who has been appointed to the Group.

We do not currently hold this information as the group has not yet been established.

3. Where the process followed to make these

appointments was published.

The process will be established in the New Year.

4. Where the vacancies were advertised.

We do not hold this information as we have not yet recruited to membership of the group – however the vacancies will be published on the CQC jobs and NHS jobs websites in the future.

Please provide copies of the person specifications for appointees to the Stakeholder Advisory Group, and any policies or protocols governing the operation of the Stakeholder Advisory Group.

We do not hold this information as we have not yet developed the person specification or advertised the roles nor recruited to membership of the group.

CQC Complaints and Internal Review procedure

If you are not satisfied with our handling of your request, then you may request an internal review.

Please clearly indicate that you wish for a review to be conducted and state the reason(s) for requesting the review.

Please be aware that the review process will focus upon our handling of your request and whether CQC have complied with the requirements of the Freedom of Information Act 2000. The internal review process should not be used to raise concerns about the provision of care or the internal processes of other CQC functions.

If you are unhappy with other aspects of the CQC's

actions, or of the actions of registered providers, please see our website for information on how to raise a concern or complaint:

www.cqc.org.uk/contact-us

To request a review please contact:

Information Access
Care Quality Commission
Citygate
Gallowgate
Newcastle upon Tyne
NE1 4PA